

Sage Accounts v24

Supported operating systems

All 32-bit or 64-bit variants of the following operating systems:

Please ensure all the latest Microsoft Service Packs and Updates are installed.

- Windows 10
- Windows 8.1
- Windows 8
- Windows 7
- Windows Server 2016
- Windows Server 2012
- Windows Server 2012 R2
- Windows Server 2008 - (not supported on Small Business Server/SBS 2008)
- Windows Server 2008 R2 - (not supported on Small Business Server/SBS 2008)

Hardware requirements

- 2 GB RAM (4 GB RAM if running a 64-bit operating system).
- 2GHz processor or higher.
- 5GB of free disk space.
- 1Gbps network (100mbps minimum).
- Screen resolution between 1024 x 768 and 1920 x 1080 - 4k hi-res monitors.
- Maximum DPI setting of 125%

Office integration

Some features of Sage 50 Accounts interact with and require an installation of Microsoft Office.

These features include:

- Emailing invoices and reports
- Exporting report and screen lists to excel

The information below relates to the use of these features:

- Office 64-bit versions - Sage Accounts v24 is partially compatible with Office 64-bit
- Office 365 32-bit - desktop version only
- Office 2016 32-bit edition
- Office 2013 32-bit edition
- Office 2010 32-bit edition*
- Office 2007

* Not compatible with Office 2010 32-bit starter edition

Sage 50c Accounts only

Sage 50c Accounts offers additional functionality using Office 365. These features require an Office 365 Business Premium subscription.

The section below confirms the requirements for each element of Sage 50c Accounts:

Sage Intelligence	<ul style="list-style-type: none">• Excel desktop edition 2013 or 2016• Excel online
Sage Contact	<ul style="list-style-type: none">• Outlook desktop edition 2013 or 2016• Outlook online (accessed via browser)

Internet Connection

A broadband Internet connection is essential to keep your Sage software up to date, and to take full advantage of features such as [Sage Drive](#) and synchronising data with Office 365.

- Recommended minimum download speed: 4Mbps
- Recommended minimum upload speed: 2Mbps

Sage 50c Accounts only - Sage Intelligence and Sage Contact make use of online features of Office 365.

Antivirus software

To optimise performance your antivirus software should be configured to exclude Sage files from its checking routines.

Internet browser

Internet Explorer version 11 or above.

Mobile apps

Sage 50 Accounts Tracker app

To use Sage 50 Accounts Tracker you need an iPhone 4 or above running iOS 7 or later, or a phone running Android v4 (Ice Cream Sandwich) and above.

Sage 50 Accounts Mobile Sales app

To use Sage 50 Mobile Sales, you need an iPad Mini or iPad 2 and above running iOS7 or later, or a tablet running Android v4 (Ice Cream Sandwich) or v5 (Lollipop).

Sage Capture app

To use Sage 50 Mobile Sales, you need an iPhone 5 or above running iOS9.3 or later.